OUTSIDE SCHOOL HOURS CARE QUESTIONS & ANSWERS

Camp Australia is registered with the National Childcare Accreditation Council (NCAC) and complies with all National Standards in OSHC.

Are there trained supervisors on duty?
Yes there are. The educators are either qualified or studying towards child related qualifications. Educators have obtained First Aid, Asthma, Anaphylaxis, CPR & Child Protection Certificates.

How do I book my child into the program?
Access the online booking system through their website: www.campaustralia.com.au – (preferred option)
Contact the Customer Service Team at OSHC 1300 105 343. Phone and leave a message on the OSHC mobile phone, which will be checked at the start of every afternoon 0421 246 940 (within 48 hours).

When will bookings open?
Bookings are open from the start of the 2015 school year, Friday 30 January 2015.

What is the latest time I can register my child for that day?
Bookings close online by 1.30pm. Bookings made after 1.30pm can be made through the other methods mentioned above.

What is the teacher/child ratio?
1:15

What hours will the program be open?
3.00 pm-5.30 pm

Where will it take place?
Junior School Library

How much will it cost (before benefits)?
Permanent booking $24.82 per day approx. (TBA)
Casual booking $29.82 per day approx. (TBA)
Club booking $12.80 per day approx. (TBA)

Can my child still access care either before or after a sports training session, homework group or a music lesson?
Yes and they will be charged the Club fee of $12.80 approx. (TBA)

Is the Child Care Tax rebate means tested?
No, every family will receive a 50% of the daily enrolment fee regardless of income.
Example: - Permanent booking $24.82 per day approx. (TBA) = $8.17 - $12.41 rebate
Casual booking $29.82 per day approx. (TBA) = $10.67 - $14.91 rebate
Club booking $12.80 per day approx. (TBA) = $2.16 - $6.40 rebate

Is the Child Care Benefit means tested?
Yes, it is only available to families with a combined income of less than $136,000 per annum

How often will I be billed?
Fortnightly

What is the $20 enrolment fee?
This is a one-off administrative fee. It is only activated for the very first time the child/family utilise the service.

Who do I contact if I have any concerns?
Camp Australia using their contact details
The Supervisor on duty
Nick Martin, Head of Junior School

NOTES:
Camp Australia 24 hour online Parent Portal enables parents to register for an Account, manage their own Account, make an OSHC booking or cancellation and view their statements; 24 hours a day - 7 days a week.

At this stage, After School Care is the only service offered. Please however notify the school if you would be interested in Vacation Care held at Trinity Anglican College.